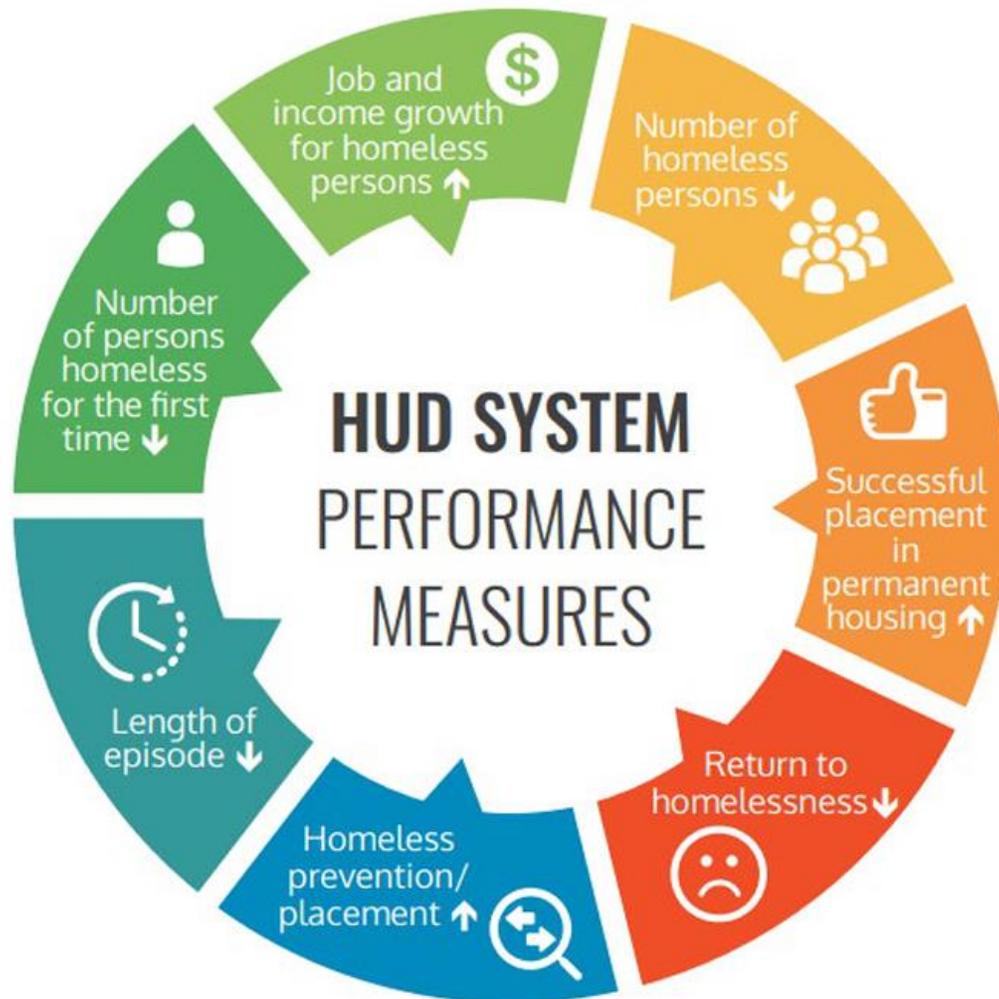


**System Performance Measures**  
**FY2024 Report Summary**  
(10/1/2023 – 9/30/2024)

**What are the System Performance Measures (SPM)?**

- A requirement of the Dept. of Housing & Urban Development (HUD) and an integral part of the evaluation criteria in the CoC program competition
- A set of seven, quantifiable, data metrics designed to evaluate the impact our local homeless response system has on our homeless population (\*)



*\*Measure 6 (Homeless Prevention/Placement) is not applicable to CoC's currently.*

**FY2024 SPM Outcomes**

- Measure 1a: Length of time (LOT) persons in Emergency Shelter and Transitional Housing remain homeless based on their entry/exit dates in the HMIS

Total Persons			Average LOT Homeless (Days)			Prior Year Performance
FY2023	FY2024	Percent Change	FY2023	FY2024	Percent Change	
830	832	+ <1%	131	130	- <1%	-6%

- Measure 1b: Length of time (LOT) persons in Emergency Shelter, Transitional Housing, and Permanent Housing remain homeless based on their reported “approximate date started”

Total Persons			Average LOT Homeless (Days)			Prior Year Performance
FY2023	FY2024	Percent Change	FY2023	FY2024	Percent Change	
874	860	-2%	370	344	-7%	-15%

- Measure 2: The extent to which persons who exit homelessness to Permanent Housing (PH) destinations return to homeless (recidivism rate) within a 2-year look back period

Total PH Exits Past 2 Years		Number of Returns to Homelessness Past 2 Years					Prior Year Performance
FY2023	FY2024	FY2023 Returns	FY2023 % of Returns	FY2024 Returns	FY2024 % of Returns	Percent Change	
434	446	90	21%	78	17%	-19%	+62%

- Measure 3.1: Change in Point in Time (PIT) Counts

Total Persons Counted	January 2023	January 2024	Change in Persons	Percent Change	Prior Year Performance
	326	345	+19	+6%	

- Measure 3.2: Change in Annual Counts of Sheltered Persons (Emergency Shelter and Transitional Housing)

Total Persons Counted	FY2023	FY2024	Change in Persons	Percent Change	Prior Year Performance
	831	839	+8	+1%	

- Measure 4: Employment & Income Growth for CoC Program-funded Projects (RRH & PSH)

Percent of Adults Increasing Income	Earned Income			Prior Year Performance
	FY23	FY24	% Change	
Adult System Stayers	10%	10%	0%	+25%
Adult System Leavers	16%	33%	+ >100%	+100%

Percent of Adults Increasing Income	Other Income			Prior Year Performance
	FY23	FY24	% Change	
Adult System Stayers	76%	59%	-22%	+31%
Adult System Leavers	26%	24%	-8%	+8%

Percent of Adults Increasing Income	Any Income			Prior Year Performance
	FY23	FY24	% Change	
Adult System Stayers	83%	62%	-25%	+36%
Adult System Leavers	39%	52%	+33%	+63%

- Measure 5: Number of persons who become homeless for the first time

Total Persons 1 <sup>st</sup> Time Homeless	FY2023	FY2024	Change in Persons	Percent Change	Prior Year Performance
	561	507	-54	-10%	<-1%

- Measure 7: Successful Housing Placements & Housing Retention

% Successful Exits	FY2023	FY2024	Percent Change	Prior Year Performance
Street Outreach Exits	27%	35%	+30%	+50%
ES, TH, OPH, & RRH Exits	50%	48%	-4%	-15%
OPH & PSH Exits	98%	95%	-3%	+2%

**Glossary of Acronyms & Terms:**

- Adult System Leavers: Adults who exit the program during the report period
- Adult System Stayers: Adults still enrolled in the program as of the last day of the report period
- ES: Emergency Shelter
- OPH: Other Permanent Housing
- PH: Permanent Housing
- PSH: Permanent Supportive Housing
- RRH: Rapid Rehousing
- SO: Street Outreach
- TH: Transitional Housing